



Airport Management Council of Ontario

MAY 2015

Volume 4, Issue 2



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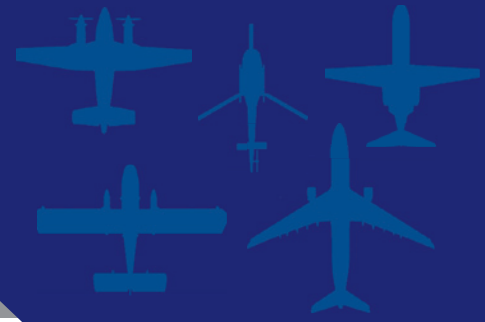
Newly Expanded Jack Garland Airport Terminal Bringing Plenty of Benefits

YQG TO CUN Sunwing Will Add Direct Flights Next Winter

Toronto Pearson Airport



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The Airport Environment and You

Toronto Pearson Gears Up for the Future

As Canada’s largest and busiest airport and North America’s second largest international airport, Toronto Pearson is rising to the demand of Canadian and international travellers. A stunning transformation from when Lester B. Pearson International Airport was dubbed Malton Airport, established in 1938, serving a modest number of passengers as compared to the nearly 39 million passengers that travelled through its gates in 2014.

From its days under Transport Canada to 1996 when the Greater Toronto Airports Authority (GTAA) assumed management, operation, and maintenance of Toronto Pearson, this airport has undergone continuous improvements to meet the rising demands of Canadian and international travellers, growing with the expanding regional, national, and international need for connectivity. By 2033, we expect to see more than 60 million passengers travelling through Toronto Pearson annually.

At the centre of Canada’s economic hub, Toronto Pearson is a premier Global Hub, contributing to air connectivity and our region’s economic growth. In 2013, Toronto Pearson contributed \$35.4 Billion to Ontario’s GDP. We expect this to grow to more than \$62 Billion by 2030. With over 40,000 employees working at Toronto Pearson, we facilitate more than 277,000 jobs in Ontario. By 2030, Toronto Pearson could support 478,000 jobs, further contributing to the airport and the region’s growth, increasing connectivity for all Canadians.

The construction of the new Terminal 1, beginning in 1998 and culminating with the terminal’s opening in 2004 put Toronto Pearson at the forefront of an era of infrastructure growth. Over the years, Toronto Pearson has made vast changes, introducing innovative airport systems, services, and amenities. Enhancements to the passenger experience will continue with updates to dining, amenities, retail options, and services.

As we look towards the future, infrastructure growth is critical to our success. The Terminal 3 Enhancement Project (#ReThinkT3), expected to be complete in 2017, will improve passenger flow and introduce new and refreshed facilities and retail offerings to better meet the needs of airport users today and in the future. Additionally, the GTAA has started a targeted, multi-project, construction program to upgrade Terminal 1, which was constructed over a decade ago, to be complete in 2019. The main objective of the Terminal 1 Enhancement Project is to meet the changing requirements for processing of passengers and baggage, including creating more efficient passenger flow and enhancing the passenger experience.

It’s imperative that we support the continuous growth in air traffic. We are committed to supporting this growth through the development of our facilities, access to the airport via increased transit options, such as UP Express, improved collaboration with airline partners, and by being a good neighbour, with a focus on community relations.

We are passionate about our passengers and as we work with our partners to ensure Canada’s largest airport becomes even more efficient and customer-focused, we will collectively propel Toronto Pearson onward and upward.



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Downsview Airport

Located in the heart of the City of Toronto, Downsview airport had its humble beginning in 1929. Over the ensuing years, this piece of aviation infrastructure has served the community, the country and the world in various capacities. Downsview has been part of aviation history by being associated with the development of aircraft such as the Moth, the Avro Arrow, Dash 8 and Global Express. It has participated in global events such as hosting the visit of Pope John Paul II and has contributed to the economic revival of Toronto following the 2003 SARS outbreak by hosting the Molson Canadian Rock for Toronto headlined by the Rolling Stones.

In 1929 De Havilland Canada constructed an aircraft manufacturing plant, hangar and airfield at a property known as Downsview north of Toronto's central business district. The airfield served as a flight test facility for aircraft built by De Havilland at the time and it also served general aviation. The airfield was further developed in 1939 and by 1947 following WWII the Ministry of National Defense established RCAF Station Downsview later to be called Canadian Forces Base Toronto. The base was eventually closed in 1996.

In 1992 Bombardier Inc. acquired De Havilland Canada and its assets which included ownership of the

Downsview Airport. The Airport which is also operated by Bombardier received its certification from Transport Canada in 1992 as well and operates as a private facility.

The Toronto Downsview Airport consists of one Runway 15/33 which is 7003 X 200FT and considered the longest runway between Toronto and Ottawa. There are between 3,000 to 4,000 aircraft movements per year most of which are above 2,000KG. Bombardier also operates a corporate shuttle between Toronto and Montreal and there are approximately 20,000 passenger movements per year.

Downsview has invested in safety over the past year through the following initiatives

- Installed new Runway lighting, and Runway signage
- Upgraded AWOS in order to get certification by Transport Canada
- RESA development
- Upgrade to aircraft parking positions and taxiway pavement

Another initiative over the next year is to commission new approaches into the Downsview Airport.

Billy Bishop Toronto City Airport Ranked one of the Best Airports in North America According to SkyTrax World Airport Awards

Original Article By: Erin Mikaluk, PortsToronto, March 12, 2015

<http://news.amco.on.ca/bbtcawinsskytraxaward>

Toronto (March 12, 2015) – Billy Bishop Toronto City Airport was named one of the top regional airports in North America at the annual Skytrax World Airport Awards held in Paris, France last evening. Billy Bishop Toronto City Airport was named the ninth best regional airport, making it one of only two regional airports in Canada to be recognized in the category. Halifax Stanfield Airport was ranked fourth, with such U.S. airports as Philadelphia, Denver, Cincinnati and Seattle-Tacoma rounding out the list.

The 2015 Awards are based on 13 million customer nominations across 112 nationalities of air travellers, and included 550 airports worldwide. The survey evaluates customer satisfaction across 39 key performance indicators for airport service including check-in, arrivals, security and immigration.

“Skytrax is a prestigious, international award that recognizes the best in air travel from curb to gate and beyond,” said Geoffrey Wilson, CEO of PortsToronto, owner and operator of the airport. “Billy Bishop Toronto City Airport is thrilled to have been recognized as a top regional airport in both Canada and North America and we look forward to introducing service enhancements such as our new pedestrian tunnel to make the traveller experience at the airport even better in the months to come.”

“Billy Bishop Toronto City Airport is an asset to Toronto,” continued Wilson. “Whether through its economic output and role in creating jobs, or its role as an important regional gateway connecting Toronto to key centres for business and leisure travel, the airport has an important part to play within the local, regional and national context. This award further validates the work that is being done at the airport to make it a world-class facility that offers high levels of service, convenience and connectivity.”



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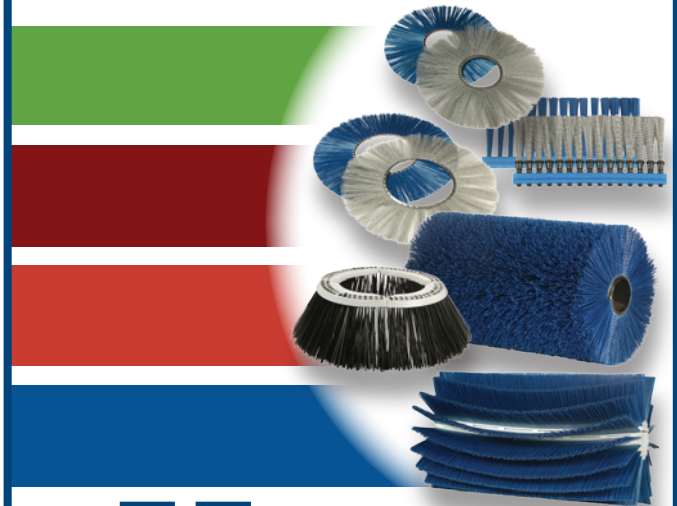
ADB's LED PAPI is now available and certified for the Canadian market. Save 62% to 80% on energy costs compared to traditional light units that use three 105W lamps, two 200W lamps or three 200W lamps. The use of LEDs improves safety and pilot recognition, greatly increases light source life, and significantly reduces ongoing maintenance costs and periodic re-lamping expenses. ADB's LED PAPI also includes a digitally controlled heated outer glass designed to ensure that the outer glass is clear of frost/dew within 3 minutes of activation.



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Canada's London International Airport Uses Searidge Technologies' Remote Video Solution

Original Article By: airport-technology.com, March 10, 2015

<http://news.amco.on.ca/londonusesremotevideo>

Technology innovator Searidge Technologies has deployed its remote video solution at Canada's London International Airport to enhance the airport's services.

With Searidge's ATC-Grade video system, air traffic controllers operators (ATCOs) at the airport are currently trying to improve their ability to make surface management decisions.

The solution uses high definition pan-tilt-zoom (PTZ) cameras which provide ATCOs from three working positions with a live view of traffic throughout various areas of the surface including taxiways, runways and thresholds.

NAV Canada vice president operations Larry

Lachance said: "We have worked very closely with Searidge, running the system through extensive testing to ensure that it meets all operational requirements."

“We have worked very closely with Searidge, running the system through extensive testing to ensure that it meets all operational requirements.”

"Searidge has continued to demonstrate the value of video to augment visibility in the tower and deliver an additional level of information to our controllers improving their ability to manage the airport's surface."

The remote capabilities of the ATC-Grade video system help in overcoming the limitations of the air traffic control tower and traffic ranging from a mixture of general aviation, scheduled commercial traffic, flight training and manufacturing.

Rickford Announces \$1M for Sudbury's Airport

Original Article By: Darren MacDonald, Sudbury Northern Life, March 20, 2015
<http://news.amco.on.ca/onemillionforsudbury>



FedNor and Natural Resources Minister Greg Rickford made his second of two funding announcements in Sudbury late Friday afternoon, unveiling \$2 million for numerous projects in the city.

The largest – \$1 million – will help pay for the \$7 million hangar being built at the Greater Sudbury Airport.

Speaking at a news conference at the airport, Rickford said he was pleased his government was able to support economic development in the region, and said FedNor has invested more than \$61 million in Sudbury for hundreds of projects since 2006.

"This is an exciting day for Sudbury," he said. The \$1 million will help the airport "build a 32,000 square-foot hangar needed to ensure the growth of existing businesses and to attract a diverse range of new businesses, including aircraft speciality operators, air cargo and engineering companies."

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Helsinki Airport Becomes First in Europe to Offer Sleeping Pods

Original Article By: Chris Kitching, MailOnline, March 3, 2015

<http://news.amco.on.ca/helsinkitoofferssleepingpods>

Helsinki Airport has become the first in Europe to offer sleeping pods for worn-out travellers who are looking to catch a little shut-eye between flights.

Already billed as one of the most sleep-friendly airports in the world, Finland's largest airport has installed 19 GoSleep pods which offer privacy and peace for weary passengers.

It costs €9 per hour (approximately £6.50) and pillows and blankets are available for the pods, which are located at two gates inside the terminal.

Each cocoon-like pod is an ergonomic seat which can be transformed into a bed, with a retractable cover designed to block light and noise.

Users can store their hand luggage under the seat and charge their laptops or mobile devices by using a built-in power source.



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Swedish Airports Use Retro Video Games to Collect Spare Currency

Original Article By: Karla Cripps, CNN, March 24, 2015

<http://news.amco.on.ca/swedishairportcollectsmoneyforcharity>

Leave it to the country that gave the world IKEA and ABBA to come up with the most ingenious way on the planet for travelers to get rid of spare currency after a flight.

Fliers arriving at Sweden's two biggest airports, Stockholm Arlanda and Goteborg Landvetter, can now kill time while waiting for their luggage by playing video game classics "Ms. Pac-Man," "Space Invaders" and "Galaga."



Best of all, the machines in the "Charity Arcade" are custom-made to take coins of any currency, whether it's yen, euro or pounds, and all the money is donated to the Swedish Red Cross.

"The Charity Arcades is a way for us to emphasize our partnership with the Swedish Red Cross in a creative and inspiring way," says Michael Persson Gripkow, marketing director at Swedavia, Swedish Airports.

"The travelers get a fun retro experience at the airport and at the same time they have the opportunity to contribute to the important work of the Red Cross."

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Region Of Waterloo International Airport Welcomes Chartright Air Group To Aviation Business Park

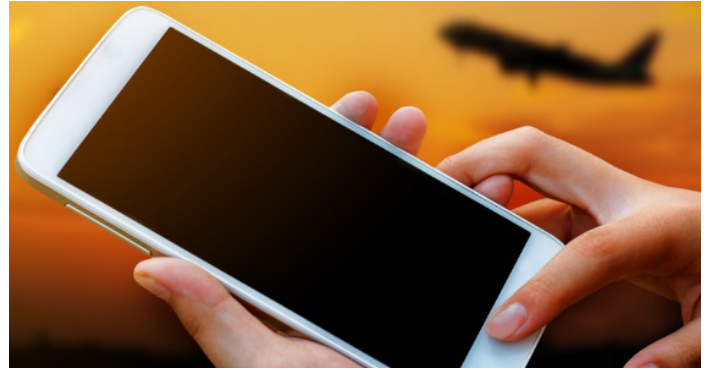
Original Article By: AviationPros, April 7, 2015
<http://news.amco.on.ca/waterloogetsnewbusinessinairpark>

Waterloo Region – The Region of Waterloo International Airport is pleased to welcome Chartright Air Group, a leading provider of business aviation services in Canada, to the Airport's Aviation Business Park. Effective April 1, 2015 Regional Council approved Penmore Holdings Inc. request to assume the lease of the hangar owned and operated by Millard Properties Limited. Penmore Holdings Inc. will manage operations at the Airport under the name Chartright Air Group.

Chartright Air Group is Canada's largest provider of corporate jet charter and Toronto's largest operator of corporate jets. As a licensed charter airline operator Chartright manages a fleet of 37 corporate aircraft which fly to destinations around the world. Chartright currently employs 140 people at six locations across Canada and is expected to employ over 40 people when they are fully operational in Waterloo Region.

"Welcoming a tenant like Chartright to the Airport's Aviation Business Park is a significant accomplishment

for the Airport and our community," said Chris Wood, General Manager at the Region of Waterloo International Airport. "We are proud to welcome their team to Waterloo Region."



Time for the Communicative Airport to Take Flight

Original Article By: Guest Author, tnooz, April 20, 2015
<http://news.amco.on.ca/timeforairportcommunicationtotakeflight>

Over the past few years, airlines and third-parties have been the primary source of day-of-travel information. But today's travelers now expect airports to keep them informed through mobile technology – before, during and after their trip. This is an analysis by Mike Benjamin,

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The logo for WSP (WSP Group) features a stylized blue and red geometric shape to the left of the letters "WSP" in a bold, blue, sans-serif font.

CEO of FlightView. Airports, which have historically focused on keeping travelers informed only while in the confines of the airport's four walls, need to start thinking differently. There have been improvements in terminal and gate technologies. Airports have invested in self-service technologies which improve the customer experience such as kiosks and digital displays. But, travelers want more. In fact, of the more than 2,000 travelers FlightView surveyed, 93% said they now want airports to push alerts to them on important day-of-travel information. While travelers still value and look to flight boards at the airport for arrival and departure times and gate information, what they value most is consistent and proactive information pushed to their mobile devices throughout the day of travel (like while sitting in the cab on the way to the airport or while shopping in the airport terminals).

YQG TO CUN Sunwing Will Add Direct Flights Next Winter

Original Article By: travelindustrytoday.com, April 21, 2015
<http://news.amco.on.ca/directflightsfromwindsortocancun>

Mexico's flagship resort area, Riviera Maya, will become a short flight away next winter for residents of Southwestern Ontario, as Sunwing adds direct flights

from Windsor to Cancun, beginning December 21.

The new route will be the only option to fly direct to Cancun from Windsor. On their way to the popular Mexican destination, passengers will be able to start off their vacation in style with a welcome glass of sparkling wine, complimentary Hot & Fresh Bistro Meals served with wine, and in-flight entertainment as part of the airline's award-winning Champagne Service.

Sunwing also includes free checked baggage with a 20kg allowance...

Drew Dilkens, mayor of the City of Windsor and chair of the Board of Directors of the Windsor International Airport said, "The launch of the Cancun service is an important step in the growth of our airport."



"Windsor Airport currently serves 252,000 passengers per year, and 2014 marked the third straight year in which our airport set a new passenger record. We are committed to continually expanding our range of air service to new destinations."

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According to occupational health and safety regulations, due diligence means that employers shall take all reasonable precautions, under the particular circumstances, to prevent injuries or accidents in the workplace. This duty also applies to situations that are not addressed elsewhere in the occupational health and safety legislation.

To exercise due diligence, an employer must implement a plan to identify possible workplace hazards and carry out the appropriate corrective action to prevent accidents or injuries arising from these hazards.



<http://training.amco.on.ca>

Newly Expanded Jack Garland Airport Terminal Bringing Plenty of Benefits

Original Article By: Richard Coffin, Rogers Digital Media, March 24, 2015
<http://news.amco.on.ca/jackgarlandairportexpansioncomplete>

There's plenty of benefits to the newly renovated terminal building at the Jack Garland Airport.

The \$2.2-million project was substantially completed last month and was on budget.

Officials say the new configuration allows the airport to better support current demands and prepare to meet future growth and expanded aviation service in the region.

Mayor Al McDonald says "Our goal is to attract another Air Carrier to our city,"

He goes on to say "This capital investment in our Airport Terminal is part of the overall strategy to build our Aviation and Aerospace sector here in our city."

Changes were made in the entrance and main lobby area, the expanded holdroom can accommodate over 150 passengers and allows for two airlines to board flights at the same time with the addition of a second gate.

Two fully accessible washrooms were added along with additional space for vending services.

Meantime, there's additional airline office space and passenger check in counters too.

In a release, Northern Development and Mines Minister Michael Gravelle says, "Congratulations to the North Bay Jack Garland Airport Corporation on the completion of their newly renovated and expanded terminal,"



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Airport Receives \$1M for Expansion

Original Article By: Elaine Della-Mattia,
Sault Star, March 2, 2015

<http://news.amco.on.ca/saultstемariegetsonemillion>

Sault Ste. Marie's airport will be receiving a \$2 million infrastructure upgrade, half of which is being funded by the Northern Ontario Heritage Fund Corp.

Sault MPP David Oraziotti announced Monday that the provincial government will provide \$1 million to the project that will expand the main terminal building by increasing space for passengers, adding new airline counters and space for a new carrier, among other things.

The "holding area" of the building will be expanded to include washroom facilities and food facilities.

Space will also be provided for the addition of a fourth carrier counter, creating a more "modern" airport.

"This is a tremendous economic engine for our community," Oraziotti said, just before he was scheduled to depart for Toronto.

"I'm excited about the opportunity to see our community expand and take on the possibility of additional air carriers and add economic opportunities to the community," he said.

Terry Bos, CEO of the Sault Ste. Marie Airport said negotiations have been ongoing with both seasonal airlines and regional airlines to bring them to Sault Ste. Marie but no agreements have been reached yet...

The Sault Ste. Marie Airport recently hit its highest annual passenger traveller figures in its 18-year ownership history – 196,000 – and anticipates it will get to 200,000 mark this year.

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Tetra Tech EBA is one of Alberta's Top 70 Employers!

Original Article By: Tetra Tech, 2015

<http://news.amco.on.ca/tetratechtop70employer>

Tetra Tech EBA has been selected as one of Alberta's Top Employers by Mediacorp Canada Inc. in partnership with the Calgary Herald and Edmonton Journal. The annual competition recognizes Alberta employers that lead their industries in offering exceptional places to work.

Tetra Tech EBA is considered one of Alberta's Top 70 Employers in 2015 because we:

- Cultivate an ownership culture through a share purchase plan, available to all employees, offer a range of additional financial benefits, and generous referral bonuses for employees who successfully refer a candidate
- Invest in the long term development of our employees through formal mentoring, a variety of in-house and online training programs, and offer financial assistance for some course completion
- Support the education of the next generation with an academic scholarship program for children of employees who are interested in pursuing post-secondary studies

We are very pleased to be celebrated as one of Alberta's Top 70 Employers of 2015!

Photo from left to right:

Susanne Pawliuk (Manager, HR Services),
Bernie Teufele (President, Tetra Tech EBA) and
Erin Lourie-Buchanan (Director, Recruitment)

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From the Desk of the Executive Director

Up Next at AMCO

Recently AMCO has been excited to announce the redesigned website (amco.on.ca) which hosts many of the resources available to our members as well as directories for both our business and airport members. The website is also an excellent resource for all your 30th Annual Convention questions. There you can find our seminar speakers, exhibitors, registration forms and venue information.

AMCO is also happy to announce the success of our May Airfield Workshop, hosted this year in Cochrane, Ontario and sponsored by Tradewind Scientific, Tristar Electric and Timmins Victor M. Power Airport. We would also like to thank our training provider alongside this year's workshop, ADB Airfield Solutions for their excellent course on airfield electrics as well as a special thank you to all of our attendees.

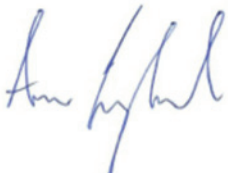
During all this AMCO has been representing our member airports and aerodromes on topics such as wind turbine development, the recent NPA on Responsible Aerodrome Development and ACAP funding model changes. We appreciate the valued input from many of our members as we look to continue to represent them on the ever changing regulatory framework.

Coming up this year we are well under way for our 30th Annual Convention and Tradeshow and are now taking registrations from both members and non-members. We welcome airport owners and operators from across Ontario and Canada to join us this year in Toronto and be a part of this informative and exciting event. For more information feel free to contact our office or visit us online.

AMCO also looks forward to providing more training to our members this spring and summer. To host a training event or if you would like to see us provide training on a certain topic feel free to reach out to us as we always enjoy hearing from our members.

We look forward to hearing from all of our members and encourage questions or comments on any and all of AMCO's initiatives.

Highest Regards,



Aaron Lougheed
Executive Director, AMCO

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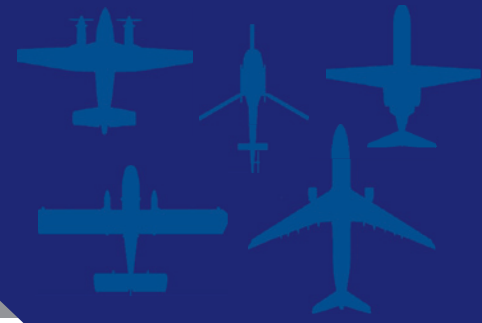
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AMCO Quick-Strip Links

Hamilton's airport may get a boost if low-cost airline gets off the ground

<http://news.amco.on.ca/hamiltonlookingatlowcostairline>

March was the busiest month ever at Thunder Bay airport

<http://news.amco.on.ca/marchthunderbaysbusiest>

Toronto's airport-downtown rail link to start service on June 6

<http://news.amco.on.ca/uplinkstartsune6>

Canada's Airports Welcome New Tool for Low-Risk Travellers from Brazil, Mexico

<http://news.amco.on.ca/newtoolforlowrisktravellers>

Self-service streamlining border control

<http://news.amco.on.ca/selfservicebordercontrol>

The Airport Management Council of Ontario was formed to represent the interests of airport owners and operators. The AMCO Newsletter, The Airport Environment and You, is distributed quarterly to members and the airport industry as one method of disseminating information.

Contributions should be addressed to:
Airport Management Council of Ontario
5-50 Terminal St.
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The opinions and views expressed in the newsletter are not necessarily those of the Airport Management Council of Ontario, its Board of Directors, or its members, nor are they responsible for such opinions and views or for any inaccuracies in the articles.



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Writer and Editor: Laura McNeice

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